



Mesne Lea Primary School

Working together for individual excellence

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RE: Lledr Hall Refund

Dear Parents/Carers,

As you aware, the school has had to make the difficult decision to cancel the Year 6's trip to Lledr Hall, due to the current coronavirus outbreak.

We realise that this has been disappointing for the students and staff, however, due to the given circumstances, we have had to prioritise the safety of all.

The Office Team, led by our Acting School Business Manager, Mrs Peet, have been liaising with Parent Pay in an attempt to reimburse parents/carers for the sum of £25 for the initial deposit paid for the trip. **What appeared to be a simple and straightforward process, has now taken several weeks to resolve.**

I fully appreciate the time it has taken to get these funds returned and I must sincerely apologise for the delay and the impact that this has had on parents and carers.

I have been assured that parents/ carers will receive their refunds prior to the half term break.

If you have any queries or concerns, please do not hesitate in contacting me.

Best wishes

A Nelson

Ms Nelson

Head teacher

