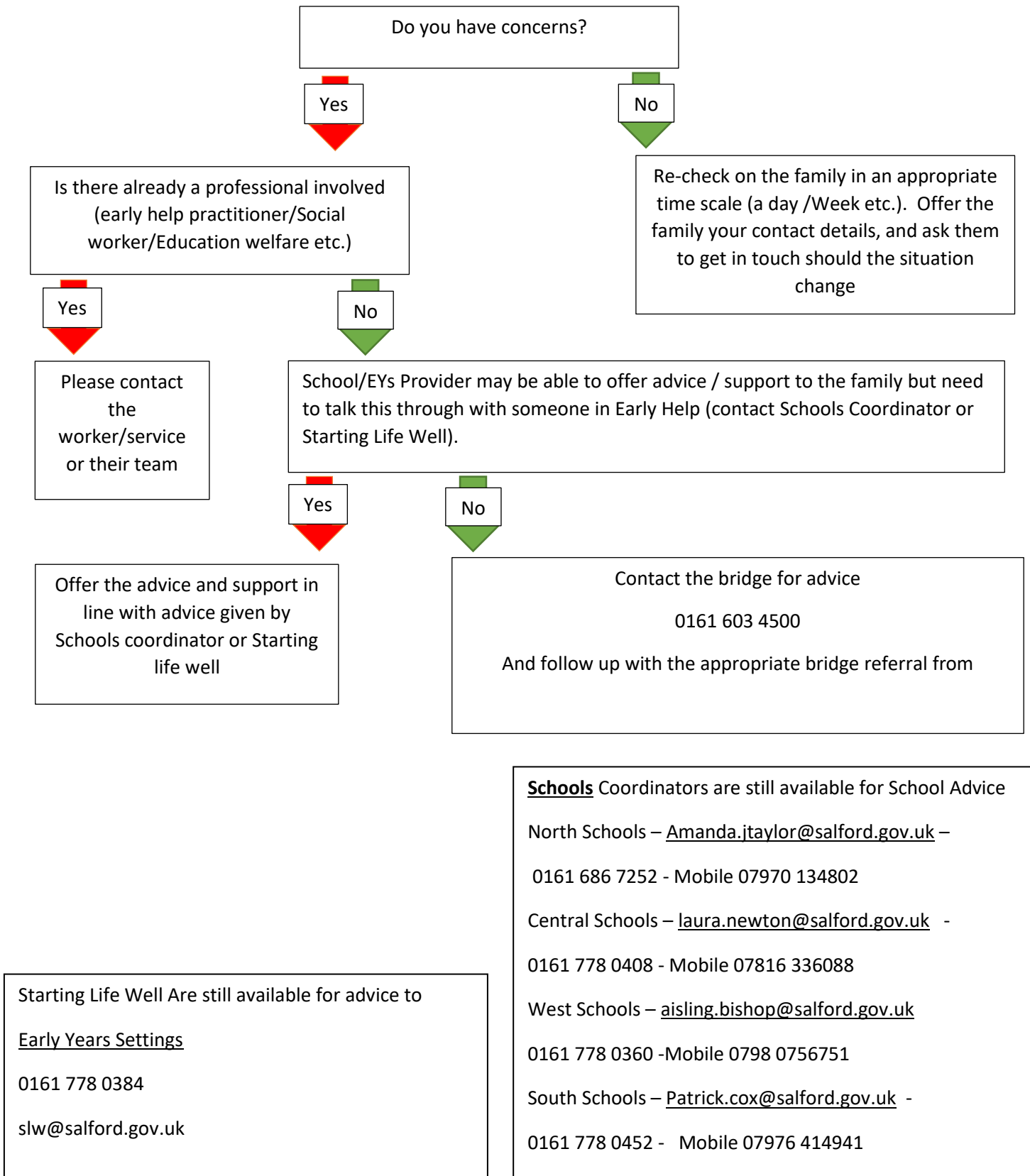


Schools & Child Care Providers

Flow Chart for concerns raised or unable to contact a family whilst contacting **families for welfare check** during the Covid-19 (coronavirus) closures.



Starting Life Well Are still available for advice to
Early Years Settings
0161 778 0384
slw@salford.gov.uk

Schools Coordinators are still available for School Advice

North Schools – Amanda.jtaylor@salford.gov.uk –
0161 686 7252 - Mobile 07970 134802

Central Schools – laura.newton@salford.gov.uk -
0161 778 0408 - Mobile 07816 336088

West Schools – aisling.bishop@salford.gov.uk
0161 778 0360 -Mobile 0798 0756751

South Schools – Patrick.cox@salford.gov.uk -
0161 778 0452 - Mobile 07976 414941

Bridge process for dealing with school / Child Care setting concerns raised via Bridge

Contact to be screened in the standard way

- **Additional questions**
- What's has school already done? Please detail the attempted contact and steps already taken
- Is there another agency already involved, i.e. Social worker, EWO, Early help practitioners
- What are you worried about? What has given rise to your current concerns?
- Are you aware of any access to the property issues, IE flats, confined spaces which may impact on social distancing

Threshold met

Yes

Follow standard Bridge operating processes for Social Care

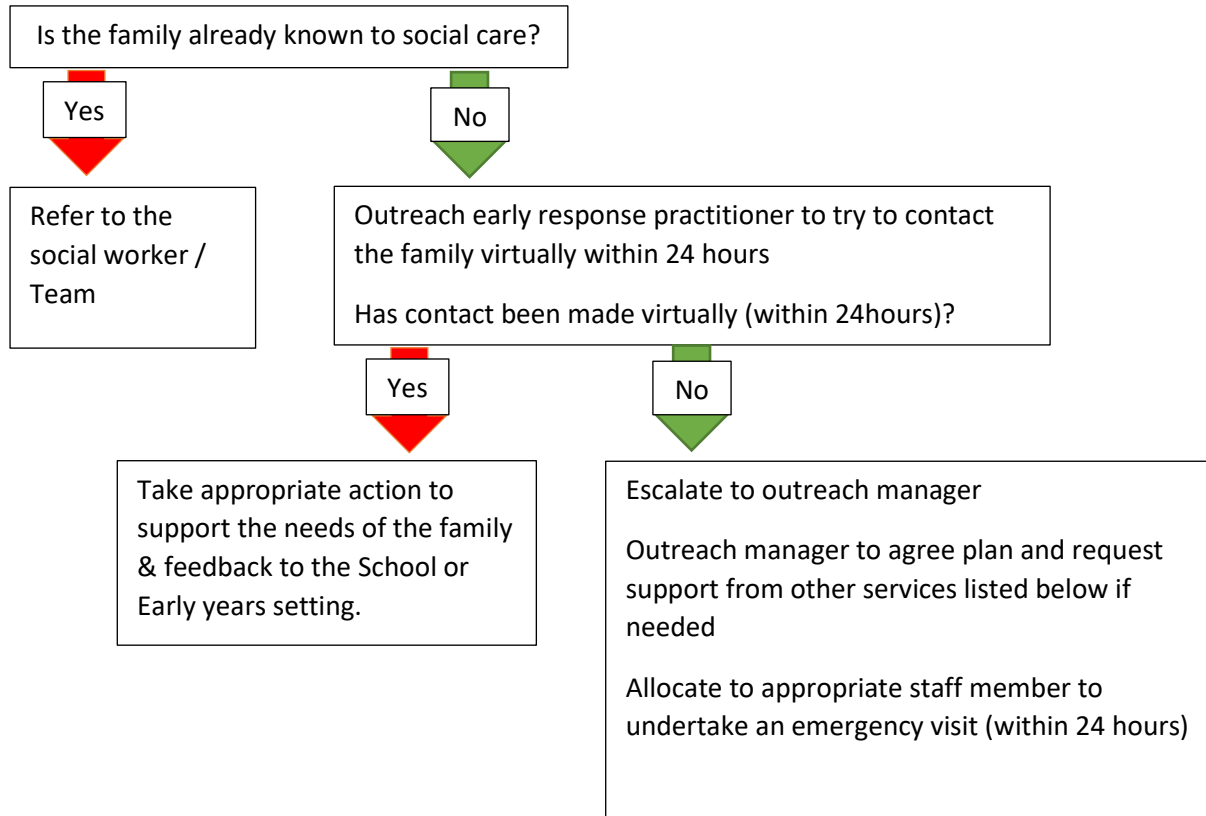
Threshold not met but there is still concerns

Yes

Follow standard Bridge operating procedures to outreach first response team

Outreach & Early Help Service

Standard process to be followed, referral to be processed and management decision form to be completed, decision made at this point that a staff member contacts the family and offered support as necessary. The current contact with family's guidance should be followed.



Guidance for door knock

A plan and risk assessment should be agreed with the manager and signed off with a manager

Social distancing must be adhered to at all times, appropriate PPE equipment will be provided where necessary

Appropriate early help staff to complete emergency door knocking

Outreach worker - Senior Early Help Practitioner - Early Help Practitioner - Youth Workers - Parenting Practitioners - Strengthening Families Practitioners – Education Welfare Officer

Escalation of cases-

If the family cannot be contacted virtually or by door knocking within the 48 hours as agreed above this should be escalated to DAT.

Other EH cases that may need escalation - EHTM to discuss with LM, if it is agreed that the case needs a DAT assessment, case to be referred into bridge